

NDIS Support Coordination

Assured Home Care – Helping you with your NDIS Plan

A positive difference!





NDIS Support Coordination

Under the **NDIS**, you may receive funding for a range of disability supports that will help you reach your goals.

Locating and coordinating multiple potential providers of support services, however, can seem daunting.

Assured Home Care can assist you to select, coordinate and manage all your disability services and providers. This includes any identified NDIS funded supports and/or informal and community supports.

We will help you to choose service providers in your area that can best meet your needs; negotiate service terms with individual providers, roster and schedule all appointments and activities on your behalf, monitor service performance and manage any service issues.

Helping you to get the most out of your funded supports!

Assured Home Care Independent Support Coordination



Assured Home Care is here to assist at every step.

Identification of Service and Support options

We will work with you to determine what funding you have available for support services, help you to identify what you would like to get out of your services and how you would like to see these delivered.

Selection of Support Providers

We will help to identify providers of services in your area that are most likely to meet your needs. We will negotiate with preferred providers and ensure your understanding, review and acceptance of individual service agreements.

Coordination of Supports

We will help you to setup all your service schedules, rostering and delivery of activities with selected providers. We will continue to monitor and manage service progress against your stated goals, and step-in where required to help you resolve any service issues.



If you would like to appoint Assured Home Care

to coordinate funded supports on your behalf, then support coordination should be included within your NDIS Plan, or funding request.

You will find this funded item under the NDIS category **Support Coordination***



Short-term assistance

Under the NDIS, Support Coordination is known as a **capacity-building support** - designed to provide support and expertise over a short-term period to assist you to develop the skills that you need to future manage your NDIS Plan.



We don't need to be a direct service provider

Regardless of whether you currently receive, or plan to receive, direct services from Assured Home Care, we can help you to develop the skills to select, coordinate and manage all the supports identified under your approved Plan.

Support Coordination*

Support Item	Support Item Ref No.	Description
Support Connection	07_001_0106_8_3	Assistance for participants to implement their plan by strengthening the ability to connect with the broader systems of supports and understand the purpose of the funded supports and participant in the community. Support Connection will assist a participant to understand the aspects of the plan, assisting in ongoing management of supports, and answer questions as they arise.
Coordination Of Supports	07_002_0106_8_3	Further qualifications/experience required to strengthen a participant's ability to design and the build their supports with an emphasis on linking the broader systems of support across a oomplex service delivery environment Coordination of Supports is to focus on supporting participants to direct their lives, not just their services. This may include resolving points of crisis, and developing resilience in the participant's network.
Training in Planning And Plan Management	07_003_0117_8_3	Capacity building and training in plan administration and management for participants unable to do this independently but who could do all or part of the task with training.
Specialist Support Coordination	07_004_0132_8_3	Generally delivered in a time limited, outcomes focused manner and by an appropriately qualified and experienced practitioner to meet the individual needs of the participant's circumstances. Necessitated by specific high complex needs or high level risks in a participant's situation, to reduce complexity in the participant's support environment in the context of broader systems of support, whilst also assisting the participant to connect with NDIS supports, negotiate solutions with multiple stakeholders and build capacity and resilience.

NOTE: Costs for these services are capped against the NDIS Price Guide.



Start your journey today

> Need further assistance?
We'd love to help!

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